

**Frequently asked questions – for the migration of Hygiene Measures for CoV
Prevention Certification Scheme (CoV-P Certification)**

Q. What do I need to prepare for the migration?

A. CoV-P certified client can simply complete the quotation attached in the migration notification email. HKQAA will then provide a registration code for online application purpose. Please note a scanned copy of your business registration will be required during the online application.

Q. Why do I need to migrate to the Anti-Epidemic Hygiene Measures Certification Scheme (AEH Certification)?

A. The AEH Certification is streamlined and revamped based on the CoV-P Certification. Clients can have a better experience and enjoy more benefits with the AEH Certification. Moreover, CoV-P Certification will be withdrawn formally in 2021.

Q. Can I maintain both certifications if I am already a CoV-P Certification certified client?

A. Yes, CoV-P certified client can maintain both CoV-P and AEH Certifications at the same time before the CoV-P Certification being withdrawn in 2021.

Q. What will happen if I do not migrate to AEH Certification?

A. The CoV-P Certification will be withdrawn formally in 2021, the validity of CoV-P Certification will no longer be effective.

Q. When will the migration audit be scheduled?

A. After receiving your application with all the necessary documents, an unannounced audit will be arranged by HKQAA within one month.

Q. What do I need to prepare for the migration audit?

A. Relevant records and all the required facilities shall be prepared and in place according to the certification requirements for different sectors. Frontline staffs shall also be trained to familiar with the hygiene measures that are being implemented within the certification site.